****Description of services**

**RESTAURANTS AND BARS**

**Main Restaurant**

***Buffet Breakfast*** 07.30 h. - 10.30 h.

***Buffet Lunch*** 12.30 h. - 14.00 h.

***Buffet Dinner*** 18.00 h. - 20.30 h.

*\* During the Breakfast are served juices and hot drinks.*

*\* During the Lunch and Dinner local soft drinks, wine and beer as well.*

*\* Thematic dinners take place 4 times per week. (Bulgarian, Italian, Mediterranean, Caribbean*, *Aisian)*

*\* Kids buffet (for lunch and dinner) is available during the period 01.07 – 31.08*

**Restaurant „Food Corner“**

***Snacks*** 12.00 h. - 15.00 h.

***Ice cream*** 12.00 h. - 15.00 h.

**Pool Bar**

***Sweets and Fruits*** 15.00 h. - 17.00 h.

***List of All-inclusive beverages offered at the Bars***

**Lobby Bar “Atrium”** 08.30 h. - 00.00 h.

**Local soft drinks:** *Draft drinks and juices, table water, sparkling water, non-alcoholic cocktails, coffee and tea, cacao, milk, coffee with milk.*

**Local Alcoholic beverages*:*** *Alcoholic beverages, cocktails with alcohol, draft beer, bulk wine*

**Pool Bar** 08.30 h. - 18.00 h. *(According to the weather conditions)*

**Local soft drinks:** *Draft drinks and juices, table water, sparkling water, non-alcoholic cocktails, coffee and tea, cacao, milk, coffee with milk.*

**Local Alcoholic beverages*:*** *Alcoholic beverages, cocktails with alcohol, draft beer.*

**All Inclusive drinks are offered UNTIL 23:00 o’clock.**

**Relax Zone**

09.00 h. - 18.00 h

*\* Reception*

*\* Outdoor swimming pool on 2 levels*

*\* Indoor swimming pool*

*\* Pool towels*

*\* Jacuzzi, steam bath, Hammam, adventure show*

*\* Different kinds of massages and treatments*

*\* Hairdresser,manicure, pedicure*

*\* Doctor's office*

**SPORT & ENTERTAINMENT**

- Table tennis, petanque, volleyball and mini-football, aqua gym, stretch, fitness indoor and open-air, chess, backgammon.

- Entertainment for adults six times per week.

- Pool, electronic games, foosball in **Games room “Graffiti Lounge”** available 24 hours

**FOR KIDS**

- Mini disco – 6 times per week during the period June-September

- Kids daily entertainment during the period June-September (from 10.00 to 12.00 h. and from 15.00 to 17.00 h.)

- Kids playground and kids club (4-12 years)

- Kids buffet (for lunch and dinner, 01.07 – 31.08)

- High chairs in the Restaurant

**SERVICES FREE OF CHARGE**

- Meals in the Main Restaurant and in the restaurant "Food Corner"

- All inclusive drinks at the Lobby Bar and the Pool Bar

- Indoor and outdoor swimming pools, parasols and sundecks at the pool, towels for the pool

- Indoor and open-air Fitness

- Table tennis

- Sport activities as a part of animation program

- Wi Fi in the hotel

- Entertainment program for adults and kids

-Tourist information

- Ironing room

- Luggage room

- Taxi order

- Wake-up call

**SERVICES AGAINST PAYMENT**

- Imported alcoholic beverages, bottled beverages, fresh fruit juice, espresso coffee

* Tennis court with lighting and equipment
* Mini football and volleyball outside animation program
* Pool, foosball and electronic games in the Game room
* Services and treatments in the Relax zone

- Safety deposit box in the hotel rooms

- Telephone, fax, copying services

- Rent of bathrobe, kettle,stroller, umbrellas

- Laundry services

- Parking lot

- Doctor

- Currency exchange

**ADDITIONAL INFORMATION**

- Alcoholic drinks are not served to guests under 18 years of age.

- Smoking is allowed only in the designated areas.

- Hotel Kristal is certified according to ISO 9001:2015/НАССР.

- check-in time – after 15.00 h.

- check-out time – until 12.00 h.

*Hotel Management reserves right to change the given information*

*regarding dates and opening or the working hours of some objects*

*in the hotel without prior notice.*